

## Congress of the United States House of Representatives Washington, D.C. 20515

Anna G. Eshoo Eighteenth District California

October 14, 2020

Ms. Raj Sanghera, District Manager San Francisco Postal District 1300 Evans Avenue San Francisco, California 94188-5547

Dear District Manager Sanghera,

I'm writing to make you aware of a disturbing report from my constituent, Dr. Roberta Ahlquist regarding overflowing mailboxes at the Hamilton Avenue Post Office in Palo Alto. On Monday, October 12<sup>th</sup> at approximately 8:30 p.m. she found all three mailboxes overflowing with mail. The next morning she visited the same site at 10:30 a.m. and found that the boxes remained jammed with mail. She called the Post Office to report the situation, but no one answered. Today, my constituent's Letter to the Editor was published in the *Palo Alto Daily Post*, and she states that she contacted you about this unacceptable situation.

I've requested the San Francisco USPS Liaison to ensure that my constituents' mail is picked up in a timely way, especially during this election season. Should more pickups be in order, and it certainly seems to be the case, common sense dictates that the mailboxes be emptied more frequently. I'm pleased to report that when I walked to the Hamilton Avenue Post Office at noon today, the boxes were not full.

I ask that the proper follow-up be taken, and most importantly, that you assure my constituents that mail will be collected in a timely way, that overflowing boxes are a one-time occurrence, and that the phone is answered during business hours at the Hamilton Station.

Thank you in advance for your cooperation, and I look forward to your prompt response.

Gratefully,

Anna G. Eshoo Member of Congress